

## **Access Statement For HEATH HALL FARM B & B**

### **Introduction**

We like to make our guests feel comfortable and at home in our farmhouse. Two rooms are on the ground floor, our family room upstairs.

Access is explained below, and we are very happy for anyone to phone/email us for further information.

### **Pre-Arrival**

- Visitors to our farmhouse need their own transport.
- There is no public transport to our village.
- The nearest main-line station is 4 miles away.
- We have a website with many links to help guests plan their stay.
- There is a taxi service from the nearest towns, but once at our farmhouse, private transport is needed.
- However, taxis are easy to arrange for evenings out.

### **Arrival & Car Parking Facilities**

- The house is approached by a choice of two long private drives, nearly a mile towards the A3, and about a quarter of a mile towards the village.
- There is ample parking on a level surface of gravel.
- We are happy to help guests with their luggage.

### **Main Entrance & Reception**

- Entrance is through the back door, to be near the parking areas.
- There are two steps into the back door, the first 7 cm high and the second 24 cm high. We have a safe wooden platform that we can insert to make the second step more manageable.
- The door is 74 cm wide.
- Entry is into the "boot room" which has a tiled floor.

### **Public Areas - General (Internal)**

- From the entrance room there is a door into a twin-bedded room and another door into the kitchen, and a third door out into the courtyard. This last door has a small step down 16 cm high.
- From the kitchen there is a "lip" 2 cm high with a step down of a further 3 cm into the corridor. The floor of the corridor is hessian carpet covered with loose runner rugs.
- We have a sitting room for our guests, at the entrance of which there is a step down which is 11 cm high with a lip of 2 cm high.
- The lighting in the sitting room is excellent as it has windows on three sides. In this room we have a fridge and microwave of our guests' use.
- There are comfy chairs and hard chairs in the sitting room.
- The doorways are 80 cm wide.
- The staircase up to the family room consists of four stairs, then a turn, three more stairs another turn and six more stairs up to the landing.
- The stairs are 18 cm high and 23 cm deep and the staircase is 85 cm wide.

### **Public Areas - WC**

- All the bedrooms are en suite or with a private bathroom so there are no public WCs.

## **Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe**

- Breakfast is served in the kitchen, guests' sitting room or the family's private dining room if we have a party of friends.
- All the furniture can be moved on request.
- We do not play background music.

## **Laundry**

- We do not provide a laundry service.
- Guests who stay several nights are welcome to use a washing machine at an extra charge.

## **Shop**

- Not available.

## **Treatment room/s**

- Not available.

## **Leisure Facilities**

- Not available.

## **Outdoor Facilities**

- We have a tennis court which our guests are welcome. We ask our guests to provide their own tennis equipment, including tennis balls.

## **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- By prior arrangement, and with a pre-arranged cost, we can lend our dining area for meetings.
- The dining room table can seat 12 people.
- The house is equipped with wi-fi.

## **Bedrooms**

- There are two bedrooms on the ground floor, and one on the first floor.
- The doors into the bedrooms are 76 cm wide.
- The furniture can be re-arranged upon request.
- The bedrooms are not suitable for wheelchair users. We have found that our visitors with sticks or a frame manage very well in our ground floor bedrooms.
- All bedrooms have TV with a remote control.
- Entrances to the bedrooms are level.
- Dogs are welcome by prior arrangement and with a small fee.

## **Bathroom, Shower-room & WC [Ensuite or Shared]**

- The bathroom to the groundfloor twin room has a bath with horizontal support rails on both sides.
- The shower into the bath is a power shower with a curtain.
- There are no specific provisions or aids.
- The bathroom to the double ground floor bedroom has a cubicle shower. It is not equipped with special aids. The floor is cushion floor linoleum.

### **Self-Catering Kitchen**

- Not available.

### **Caravans, Holiday Homes & Twin Units**

- Not available.

### **Touring Facilities (Holiday Parks)**

- Not available.

### **Boats - Narrow Boat, Cruiser & Hotel Boat**

- Not available.

### **Attractions (Displays, exhibits, rides etc.)**

- Leaflets are provided in our bedrooms for our guests about the local attractions.

### **Grounds and Gardens**

- The garden is large, looking out over the farm and there are seats and garden tables dotted around for our visitors to use.

### **Additional Information**

- Mobile reception is generally good.
- Wi-fi is available in all the rooms. An encryption code (provided by the owner) is needed to use the wi-fi.
- A fridge is available 24 hours in the guests' sitting room for medication/food.
- We are strictly a non-smoking family home.

### **Contact Information**

- Address: Heath Hall Farm, Bowlhead Green, Godalming, Surrey GU8 6NW
- Telephone: 01428 682808
- Fax: 01428 684025
- Email: [heathhallfarm@btinternet.com](mailto:heathhallfarm@btinternet.com)
- Website: [www.heathhallfarm.co.uk](http://www.heathhallfarm.co.uk)
- Grid reference: SU 916 382
- Hours of operation: We are open all year. As this is a family home the B & B is occupied day and night. The telephone is answered from 7.30 am until 10.30 pm
- Emergency number: 0797 089 1075
- Local public transport numbers: Godalming: 01483 423333  
Haslemere: 01428 642189

**We welcome your feedback to help us continuously improve if you have any comments please phone 01428 682808 or email [heathhallfarm@btinternet.com](mailto:heathhallfarm@btinternet.com)**